

# Naturepedic Baby and Kids Series



## Welcome To The Naturepedic® Family

CONGRATULATIONS on your purchase of a new Naturepedic® product. At Naturepedic, our goal is to provide quality materials and workmanship in the construction of our products. As such, each Naturepedic product is individually handcrafted with the finest materials by our highly skilled Amish craftsmen. If, however, you discover a material defect in your Naturepedic product, simply review our Warranty below and contact us at 1-800-91-PEDIC for instructions on how to claim your warranty. You can also write to the address printed on the law label of your product.

## Baby and Kids Product Limited Warranty

**Who and what does this Warranty cover?** This Warranty is not transferable and only covers you if you are the original purchaser and owner of the Product and purchased it directly from Naturepedic or from an authorized dealer. This Warranty is limited to material defects due to defective materials or workmanship in the Naturepedic mattress, crib mattress, pad, or accessory (the "Product") you have purchased. Please note that juvenile pads (e.g. bassinet, cradle, etc.) are not considered mattresses for purposes of this warranty.

**What will Naturepedic do?** We will, at our option, repair or replace the Product, subject to the limitations and exclusions herein. Naturepedic reserves the right to substitute material of equal or higher quality. Repair or replacement does not extend the original period of limited warranty, nor does it constitute the beginning of a new limited warranty period.

**How long does the coverage last?** For purchases of a Naturepedic crib mattress, this Warranty lasts for so long as you are the original purchaser and owner of the mattress.

For purchases of a Naturepedic kids mattress (Verse, non-crib 2-in-1 Ultra or Quilted Deluxe), this Warranty lasts for ten (10) years from the date of purchase as long as you are the original purchaser and owner of the mattress or foundation. The first five (5) years will be non-prorated. The last five (5) years will be prorated as follows: Starting at the 6th year, you will receive a repair or replacement credit equal to 50% of the original purchase price. The credit will decrease by 10% each year for the following four (4) years.

However, if the mattress or crib mattress is used in a commercial facility (such as a child care facility, hotel, or hospital) then this Warranty is limited to five (5) years.

For purchases of a Naturepedic pad or mattress accessory, this Warranty lasts for one (1) year from the date of purchase as long as you are the original purchaser and owner of the Product.

**What is not covered by this Warranty?** Every Naturepedic product is constructed individually, one at a time. As such, some degree of individualization of the finished product is an inherent part of that product. Imperfections that do not prevent reasonable continued use of the Product are not considered to be defects. For example, surfaces may not be perfectly even and corners may not be perfectly shaped or symmetrical. These are not considered to be defects.

This Warranty excludes: (a) minor imperfections and slight cosmetic flaws; (b) normal wear and tear; (c) tears, stains, soiling, burns, and discoloration that occur over time; (d) dampness or mold; (e) firmness preference or a change in comfort; (f) a naturally occurring cotton aroma; and (g) Products that are sold "as is" or "floor models."

In addition, this Warranty does not cover conditions resulting from abusive handling, misuse, or neglect, and the following, if found upon inspection, will void your Warranty: (a) any unsanitary condition; (b) burns; (c) improper or inadequate return packaging; (d) missing law label; (e) folding or bending the Product; (f) excessive jumping on the Product; (g) attempting to clean the Product in an inappropriate manner; and (h) improper storage of the Product (including storage in damp locations, areas infested with insects or rodents, or any other unprotected storage areas).

This Warranty does not cover shipping charges associated with returning the damaged Product or with shipping any replacement Product.

**ADDITIONAL LIMITATIONS.** THIS WARRANTY DOES NOT COVER DAMAGES IN EXCESS OF THE PURCHASE PRICE THAT YOU PAID FOR YOUR PRODUCT. ADDITIONALLY, TO THE EXTENT PERMITTED UNDER STATE LAW, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARE NOT COVERED BY THIS WARRANTY. FOR COMMERCIAL AND ALL OTHER NON-CONSUMER USE THERE ARE NO WARRANTIES BEYOND THIS WARRANTY EXPRESSLY STATED ABOVE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, WHICH WARRANTIES ARE HEREBY SPECIFICALLY EXCLUDED. IF YOU ARE A CONSUMER WHO PURCHASED YOUR PRODUCT FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES, THE AFORESAID IMPLIED OR STATUTORY WARRANTIES ARE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY OR THE MINIMUM PERIOD PERMITTED BY LAW.

**Your rights under state law.** Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**Other terms and conditions.** Naturepedic makes no medical or health claims regarding its mattresses or other products. Allergies, discomfort, or other conditions, are not covered under this Warranty. Any questions or concerns regarding medical or health conditions should be addressed by a licensed physician.

**How to make a claim under this Warranty.** To make a claim under this Warranty, send: 1) a brief written description of the problem; 2) your Product with attached law label; and 3) proof of purchase (such as an original dated sales receipt), postage prepaid, to Naturepedic at: 16925 Park Circle Drive, Chagrin Falls, Ohio 44023. For more information, please call 1-800-91-PEDIC (1-800-917-3342 or 440-543-1483) or visit [www.naturepedic.com](http://www.naturepedic.com).