Information Registration Warranty

NATUREPEDIC

velcome to the family!

THANK YOU for your purchase!

Please register your Naturepedic product today. By registering, you will stay up to date with any company or product announcements. Your information and purchase will also be recorded in case of a warranty claim. Registration is fast and easy when you visit us at naturepedic.com/registration.

Naturepedic was founded by parents, grandparents and scientists and is committed to providing a safer, healthier and more natural sleep environment for us and our children.

sleep tight!

- The Naturepedic Family

Help us spread the word about organic safer products!

Please leave us a review: naturepedic.com Have a question? Let us help: 800.917.3342

How to Care for your Naturepedic Mattress

Waterproof* Models for Babies:

Wipe clean with damp cloth using mild dishwashing or hand soap if necessary. Disinfect with hydrogen peroxide (optional).

When should I flip my 2-stage mattress to the toddler side?

Our firm infant side is designed to provide the recommended firmness for a young infant. As every child grows differently, we recommend that you consult with your pediatrician as to the best time to start using the toddler side for your 2-stage mattress. We estimate that it would be anywhere from 8-12 months and older.

Quilted Models:

For situations where a quilted mattress is likely to get wet, we recommend protecting the mattress with a waterproof protective pad that can easily be changed or washed as needed.

*This product is covered by U.S. Patent No. 9,259,096. Other patents pending.

Welcome To The Naturepedic® Family

CONGRATULATIONS on your purchase of a new Naturepedic[®] product. At Naturepedic, our goal is to provide quality materials and workmanship in the construction of our products. As such, each Naturepedic product is individually handcrafted with the finest materials by our highly skilled Amish craftsmen. If, however, you discover a material defect in your Naturepedic product, simply review our Warranty below and contact us at 1-800-91-PEDIC for instructions on how to claim your warranty. You can also write to the address printed on the law label of your product.

Baby Product Limited Warranty

Who and what does this Limited Warranty cover? This Limited Warranty is not transferable and only covers you if you are the original purchaser and owner of the Product and purchased it directly from Naturepedic or from an authorized dealer. This Warranty is limited to material defects due to defective materials or workmanship in the Naturepedic crib mattress, mini-crib mattress, pad, or accessory (the "Product") you have purchased. Please note that juvenile pads (e.g. bassinet, cradle, etc.) are considered pads, not mattresses, for purposes of this warranty.

What will Naturepedic do? We will, at our option, repair or replace the Product, subject to the limitations and exclusions herein. Naturepedic reserves the right to substitute material of equal or higher quality. Repair or replacement does not extend the original period of limited warranty, nor does it constitute the beginning of a new limited warranty period.

How long does the coverage last? For purchases of a Naturepedic crib mattress/mini-crib mattress, this Warranty lasts for so long as you are the original purchaser and owner of the mattress. However, if the crib mattress is used in a commercial facility (such as a child care facility, hotel, or hospital) then this Warranty is limited to five (5) years.

For purchases of a Naturepedic pad or mattress accessory, this Warranty lasts for one (1) year from the date of purchase as long as you are the original purchaser and owner of the Product.

<u>What is not covered by this Warranty?</u> Every Naturepedic product is constructed individually, one at a time. As such, some degree of individualization of the finished product is an inherent part of that product. Imperfections that do not prevent reasonable continued use of the Product are not considered to be defects.

For example, surfaces may not be perfectly even and corners may not be perfectly shaped or symmetrical. These are not considered to be defects.

This Warranty excludes: (a) minor imperfections and slight cosmetic flaws; (b) normal wear and tear; (c) tears, stains, soiling, burns, and discoloration that occur over time; (d) dampness or mold; (e) firmness preference or a change in comfort; (f) a naturally occurring aroma; and (g) Products that are sold second hand from third parties, "as is," or "floor models."

In addition, this Warranty does not cover conditions resulting from abusive handling, misuse, or neglect, and the following, if found upon inspection, will void your Warranty: (a) any unsanitary condition; (b) burns; (c) improper or inadequate return packaging; (d) missing law label; (e) folding or bending the Product; (f) jumping on the Product; (g) attempting to clean the Product in an inappropriate manner; and (h) improper storage of the Product (including storage in damp locations, areas infected with insects or rodents, or any other unprotected storage areas).

This Warranty does not cover shipping charges associated with returning the damaged Product or with shipping any replacement product.

ADDITIONAL LIMITATIONS, THIS WARRANTY DOES NOT COVER DAMAGES IN EXCESS OF THE PURCHASE PRICE THAT YOU PAID FOR YOUR PRODUCT. ADDITIONALLY, TO THE EXTENT PERMITTED UNDER STATE LAW, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARE NOT COVERED BY THIS WARRANTY. FOR COMMERCIAL AND ALL OTHER NON-CONSUMER USE THERE ARE NO WARRANTIES BEYOND THIS WARRANTY. EXPRESSLY STATED ABOVE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, WHICH WARRANTIES ARE HEREBY SPECIFICALLY EXCLUDED. IF YOU ARE A CONSUMER WHO PURCHASED YOUR PRODUCT FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES, THE AFORESAID IMPLIED OR STATUTORY WARRANTIES ARE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY OR THE MINIMUM PERIOD PERMITTED BY LAW.

Your rights under state law, Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Other terms and conditions. Naturepedic makes no medical or health claims regarding its mattresses or other products. Allergies, discomfort, or other conditions, are not covered under this Warranty. Any questions or concerns regarding medical or health conditions should be addressed by a licensed physician.

BINDING ARBITRATION NOTICE: YOU AGREE THAT DISPUTES BETWEEN YOU AND NATUREPEDIC WILL BE RESOLVED BY MANDATORY BINDING ARBITRATION AND YOU WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS-ACTION LAWSUIT OR CLASS-WIDE ARBITRATION

PLEASE READ THE FOLLOWING PARAGRAPHS CAREFULLY BECAUSE THEY REQUIRE YOU TO ARBITRATE DISPUTES WITH NATUREPEDIC, AND LIMIT THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM US.

Any dispute, controversy or claim arising out of or related in any way to this Agreement or any services performed hereunder which cannot be amicably resolved by the parties shall be solely and finally settled by arbitration administered by the arbitration agency selected by Naturepedic (for example, the National Arbitration Mediation organization), in accordance with its commercial arbitration rules. Judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The arbitration shall take place before a panel of either one or three arbitrators, the number of which selected by Naturepedic, sitting in Geauga County, Ohio. The language of the arbitration shall be English. The arbitrators will be bound to adjudicate all disputes in accordance with the laws of the State of Ohio. The decision of the arbitrators shall be in writing with written findings of fact and shall be final and binding on the parties. Each party shall bear its own costs, including attorney's fees, relating to the arbitration fee, then the parties will equally split that cost. This section provides the sole recourse for the settlement of any disputes arising out of, in connection with, or related to this Agreement.

How to make a claim under this Warranty. In order to claim your warranty, you must be able to provide the original law tags and proof of purchase (including date of purchase). To make a claim under this Warranty, please send: 1) a brief written description of the problem; 2) a picture of your Product's law label; and 3) proof of purchase (such as an original dated sales receipt), postage prepaid, to Naturepedic at: 16925 Park Circle Drive, Chagrin Falls, Ohio 44023. For more information, please call 1-800-91-PEDIC (1.800.917.3342 or 440.543.1483) or visit www. naturepedic.com to submit it via email.



Drganic Crib Mattresses

Our lightweight crib mattresses provide durable support without the weight of an innerspring, while the innerspring models offer a more traditional construction. Breathable models add an additional layer of air between the baby and the mattress.

Organic Cotton Changing Pads

Keep baby snug and secure with the Organic Cotton Changing Pad, made with lightweight food-grade polyethylene support, organic cotton batting, and waterproofed organic cotton fabric. Optional organic cotton flannel cover provides extra comfort and absorbency.

Organic Cotton Waterproof Protector Pa

Made with two layers of jersey organic cotton fabric for maximum comfort and flexibility on top and bottom with an ultra-thin waterproof barrier in the center. Fitted, flat, and breathable options available.



Organic Cotton Sheet Sets

Complete your bedroom with these organic cotton sateen sheets (approximately 400 thread count) in a natural ivory color. Set includes one flat sheet, one fitted sheet, and one pillowcase for twin sizes or two pillowcases for full or larger sizes. Crib sheet sets are also available.

SAFE HEALTHY SLEEP FO



Organic Kids + Adult Mattresses

Naturepedic's line of organic mattresses for children feature comfortable firm support and premium organic materials, while our luxurious adult mattresses provide a customizable approach to a luxurious certified organic mattress made just for you. You can choose between multiple firmness options. Naturepedic is proud to give your whole family a safer night's sleep.



Organic Foundations

Our premium foundations provide strong, balanced support for a perfectly matched bed set and long-term durability. Constructed with organic cotton fabric, and wood from environmentally managed forests.



Organic Luxury Toppers

Add a layer of cushion and comfort to your mattress with an organic mattress topper or pillow top. Our premium toppers are made with organic materials for a luxurious and softer feel without harmful chemicals. Choose from latex or wool for the perfect finishing touch.



Organic Pillows

Lay your head to rest on a pillow made from premium materials like GOLS or FSC® (FSC-C123979) certified latex, and non-GMO PLA, all encased within our luxurious organic cotton fabric.

FOR THE **WHOLE FAMILY**

Register your product with Naturepedic today! Visit **naturepedic.com/registration**

Model: MFR Date:



naturepedic.com

All Naturepedic mattresses are certified organic and handcrafted in Chagrin Falls, Ohio



